

V. Conclusion

To properly protect client and employee information, while providing high quality and efficient legal assistance, legal aid firms can no longer treat technology as an afterthought. The legal aid community faces unique challenges, particularly when it comes to budgeting and client access. By leveraging the information in this toolkit with a thorough technology assessment from an outside vendor, firms can take critical steps towards addressing technological hurdles.

Keep in mind that technology assessments are not just about compliance; they are about leveraging technology to better serve the community. By embracing the principles outlined in this toolkit and collaborating within the organization and with other similarly situated organizations, legal aid providers can harness the power of technology to enhance legal services and fulfill their missions.

IT professionals, legal aid leadership, and other technology-responsible staff members should explore the tools and resources provided here and reach out to the broader legal aid community for support and to share experiences. Together, providers can empower each other with the tools they need to thrive in an ever-evolving technological landscape.

Tools and Resources

Resource	Link
TechSoup Sample Assessment	https://assessment.techsoup.org/
LSC Needs Assessment	https://www.lsc.gov/i-am-grantee/model-practices-innovations/plan-strategically/comprehensive-needs-assessment-priority-setting

[HOME](#)

Last updated on January 11, 2024.

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[Table of Contents](#)

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