


# Case Study 3: Crafting an Online Intake Process

Event Details

Tuesday, November 12, 2024 | 8:09pm-8:09pm EST

Zoom Webinar

A blue graphic for a webinar series. It features the LSNTAP logo (a blue circle with a white 'S' shape) and the text 'LSNTAP WEBINAR SERIES' in white. The main title 'CASE STUDY #3: CRAFTING AN ONLINE INTAKE PROCESS' is in large, bold, white letters. Below the title, it says 'December 13, 2022 at 3:00 PM EST'. On the right side, there are two circular headshots of speakers. The top one is Laura Bailey, with her name and 'Legal Aid D.C.' listed next to it, and the 'legal aid dc' logo below. The bottom one is Rucha Tandel, with her name and 'Just-Tech' listed next to it, and the 'JUST-TECH' logo below. The background has abstract geometric shapes in shades of blue and white.

Join us for a case study of the process to plan, implement, and maintain an online intake system. This webinar focuses on key project management and technical factors in the implementation of an online intake system, as well as usability and ongoing refinement considerations.

Last updated on September 17, 2024.

[Online Triage & Intake](#)

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