

Case Study 3: Crafting an Online Intake Process

Event Details

Saturday, November 23, 2024 | 5:06am-5:06am EST

Zoom Webinar

A blue graphic for a webinar series. It features the LSNTAP logo (a stylized 'S' in a circle) and the text 'LSNTAP WEBINAR SERIES'. The main title is 'CASE STUDY #3: CRAFTING AN ONLINE INTAKE PROCESS' in large white letters. Below the title is the date 'December 13, 2022 at 3:00 PM EST'. On the right side, there are two circular headshots of speakers: Laura Bailey (with glasses) and Rucha Tandel. Next to each headshot is their name and affiliation: 'Laura Bailey Legal Aid D.C.' with the 'legal aid dc' logo, and 'Rucha Tandel Just-Tech' with the 'JUST-TECH' logo. The background has abstract geometric shapes in shades of blue and white.

Join us for a case study of the process to plan, implement, and maintain an online intake system. This webinar focuses on key project management and technical factors in the implementation of an online intake system, as well as usability and ongoing refinement considerations.

Last updated on September 17, 2024.

[Online Triage & Intake](#)

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