# What to Test - Website Usability Testing Guide



# What to Test - Site goals, user tasks, testing scripts and metrics

When conceptualizing a website we rarely articulate what users must do, instead, we focus on what our site does.



Before testing, it is extremely important to articulate your sites' goals and the tasks users must perform to meet those goals. Jackob Neilsen's five quality components-learnability, efficiency, memorability, errors and satisfaction- can help frame your site goals and user tasks.

- Site Goals
- User Tasks
- Tester Scripts and Simple Tasks
- Testing Metrics

Click Here to Go Back to the Website Usability Testing Guide

Last updated on November 17, 2023.

Web Accessibility

Print

**Table of Contents** 

**NEWS** 

# **News & publications**

The news about recent activities for needed peoples.

#### More News

#### 17 Dec 2024



Call for Speakers: Project Management, Second Chance Conference Sessions, and More

LSNTAP is planning our training sessions for 2025 and would like to hear from...

## **Continue Reading**

11 Dec 2024

Resources for Supporting Child Victims & Witnesses Available

Passing along this message from the Center for Justice Innovation (https://www...

### **Continue Reading**

#### **Our Partners**

