

Knowledge Management Toolkit for Legal Aid



You know about case management, document management, and records management. You use your knowledge of the law, the courts, and your clients to represent, educate, and defend them. Knowledge management is a way to address two critical facets of strategic, successful organizational management:

- Making the information that you manage more useful and accessible.
- Documenting the reasoning behind critical business decisions.

This toolkit will cover the main approaches to managing knowledge using technology and standardized procedures, and includes recommendations for implementing a Knowledge Management system. It also includes a case study from LAF (formerly the Legal Assistance Foundation of Metropolitan Chicago) that looks at that organization's approach.

Last updated on June 29, 2023.

[Tech Tools Toolkits](#)

Files

[TIG_TOOLKIT_2_KNOWLEDGE_MANAGEMENT_MARCH2018.pdf](#)

Print

Table of Contents

NEWS

News & publications

The news about recent activities for needed peoples.

[More News](#)

24 Mar 2023



Project Spotlight: UpToCode

Because everyone has a right to a safe home, Northeast Legal Aid (NLA) is...

[Continue Reading](#)

28 Feb 2023



Member Spotlight: Josh Lazar

We are heading south to Florida today to meet community member Josh Lazar, the...

[Continue Reading](#)

Our Partners



LEGAL SERVICES CORPORATION