Online Intake and Triage Toolkit

As technology becomes an increasingly critical part of how we work, organizational leaders are actively seeking ways to learn more about the software and best practices that can make their programs more effective and help them meet or exceed the LSC Technology Baselines. But with so many different technologies and solutions available, how do you know what's useful, what's affordable, and what's practical?

To help you find the answers, [Idealware](#) partnered with the [Michigan Advocacy Program](#) to publish four Technology Toolkits. Each breaks a complex topic of specific interest to the legal aid community down into easy-to-understand, actionable pieces. Funded by an [LSC Technology Initiatives Grant](#), the toolkits are free to download.

Last updated on January 11, 2023.
[Online Triage & Intake](#) [Toolkits](#)
Files
[Online Triage and Intake Toolkit](#)
Print

Table of Contents

NEWS

News & publications

The news about recent activities for needed peoples.

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